

This notice in TED website: <http://ted.europa.eu/udl?uri=TED:NOTICE:371755-2017:TEXT:EN:HTML>

**Ireland-Dublin: Provision of external support services for the implementation of ICT infrastructure projects  
2017/S 182-371755**

**Contract award notice**

**Results of the procurement procedure**

**Services**

Directive 2014/24/EU

**Section I: Contracting authority**

**I.1) Name and addresses**

Eurofound — European Foundation for the Improvement of Living and Working Conditions

Wyattville Road, Loughlinstown

Dublin

D18 K65

Ireland

Contact person: Lidia Jankowska

Telephone: +353 12043247

E-mail: [OSUTenders@eurofound.europa.eu](mailto:OSUTenders@eurofound.europa.eu)

Fax: +353 12826456

NUTS code: IE061

**Internet address(es):**

Main address: <http://www.eurofound.europa.eu>

Address of the buyer profile: <http://www.eurofound.europa.eu/about-eurofound/procurement>

**I.2) Joint procurement**

**I.4) Type of the contracting authority**

European institution/agency or international organisation

**I.5) Main activity**

Other activity: Social policy.

**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title:**

Provision of external support services for the implementation of ICT infrastructure projects.

Reference number: 2015/S 150-276545.

**II.1.2) Main CPV code**

51611000

**II.1.3) Type of contract**

Services

**II.1.4) Short description:**

The purpose of this contract is to provide consultancy and implementation of agreed ICT development, networking and application/system projects. Furthermore the contract will also be used to provide ICT support

via a helpdesk for urgent issues that are not part of scheduled work agreed in the development, networking and application/system projects.

II.1.6) **Information about lots**

This contract is divided into lots: no

II.1.7) **Total value of the procurement (excluding VAT)**

Value excluding VAT: 400 000.00 EUR

II.2) **Description**

II.2.1) **Title:**

II.2.2) **Additional CPV code(s)**

72100000

II.2.3) **Place of performance**

NUTS code: IE0

Main site or place of performance:

Main site or location of works, place of delivery or of performance: The tasks are to be performed at Eurofound's premises in Dublin and/or at the premises of the contractor where appropriate.

II.2.4) **Description of the procurement:**

It is envisaged that a range of ICT infrastructure, development, networking and application/system projects will be implemented during the contractual period. Please note that this list is not exhaustive and may be subject to change and the addition of projects necessitated by business requirements:

- project 1 — antivirus market assessment and implementation,
- project 2 — upgrade from Windows 7 to Windows 10 on all Eurofound PCs,
- project 3 — upgrade of SharePoint 2010 to SharePoint 2013,
- project 4 — overall network performance analysis with recommendations,
- project 5 — IT disaster recovery plan — business continuity plan,
- project 6 — deployment of segregated lab environment.

II.2.5) **Award criteria**

Quality criterion - Name: The most economically advantageous tender in terms of the criteria stated in the specifications: the best value for money by weighting price against award criteria on 50/50 basis / Weighting: 50/50

Price - Weighting: 50/50

II.2.11) **Information about options**

Options: no

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

**Section IV: Procedure**

IV.1) **Description**

IV.1.1) **Type of procedure**

Open procedure

IV.1.3) **Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

IV.1.6) **Information about electronic auction**

An electronic auction has been used

IV.1.8) **Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

IV.2) **Administrative information**

IV.2.1) **Previous publication concerning this procedure**

Notice number in the OJ S: [2015/S 150-276545](#)

IV.2.8) **Information about termination of dynamic purchasing system**

IV.2.9) **Information about termination of call for competition in the form of a prior information notice**

**Section V: Award of contract**

**Contract No:** 16-2204-02

**Title:**

Provision of external support services for the implementation of ICT infrastructure projects

A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**

22/12/2015

V.2.2) **Information about tenders**

Number of tenders received: 2

The contract has been awarded to a group of economic operators: no

V.2.3) **Name and address of the contractor**

ERGO Services Ltd

1st floor, Block T, Eastpoint Business Park

Dublin 3

Ireland

NUTS code: IE0

The contractor is an SME: no

V.2.4) **Information on value of the contract/lot (excluding VAT)**

Total value of the contract/lot: 400 000.00 EUR

V.2.5) **Information about subcontracting**

**Section VI: Complementary information**

VI.3) **Additional information:**

VI.4) **Procedures for review**

VI.4.1) **Review body**

General Court of the European Union

rue du Fort Niedergrünwald

Luxembourg

2925

Luxembourg

Telephone: +352 4303-1

E-mail: [cfi.registry@curia.europa.eu](mailto:cfi.registry@curia.europa.eu)

Fax: +352 4303-2100

Internet address: <http://curia.europa.eu>

VI.4.2) **Body responsible for mediation procedures**

VI.4.3) **Review procedure**

VI.4.4) **Service from which information about the review procedure may be obtained**

VI.5) **Date of dispatch of this notice:**

12/09/2017