



COVID-19

**Living, working and COVID-19:
Methodological Annex to
Round 2**

[Living, working and COVID-19](#)

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Research carried out prior to the UK's withdrawal from the European Union on 31 January 2020, and published subsequently, may include data relating to the 28 EU Member States. Following this date, research only takes into account the 27 EU Member States (EU28 minus the UK), unless specified otherwise.

The European Foundation for the Improvement of Living and Working Conditions (Eurofound) is a tripartite European Union Agency established in 1975. Its role is to provide knowledge in the area of social, employment and work-related policies according to Regulation (EU) 2019/127.

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Contents

- Survey methodology1**
 - Fieldwork and sampling1
 - Cleaning and weighting, effective sample size3
- Round 2 questionnaire5**
 - Background questions5
 - Quality of life7
 - Work and work-life balance (all people in employment)10
 - Health and safety at work (all employees)14
 - Self-employed15
 - Support measures (all respondents)17
 - Housing and financial situation20
 - Household21
 - Public services23
 - Classifications26

Survey methodology

Fieldwork and sampling

Eurofound's Living, Working and Covid-19 survey was launched in April 2020. As of 1 September 2020, two rounds of the survey were completed.

- Fieldwork for Round 1 started on 9 April 2020 and closed on 11 June 2020. In this report and comparisons between Round 1 and 2, only questionnaires completed before 1 May 2020 are included.
- Fieldwork for Round 2 started on 22 June 2020 for panel respondents and 25 June 2020 for public respondents and closed for everyone on 27 July 2020.
- A third round is planned for November 2020.

The survey was conducted via the SoSciSurvey platform¹. It was open to respondents from all countries, but it was only promoted in the 27 European Union countries. The final report only covers EU27.

In both Round 1 and Round 2 recruitment of respondents was carried out via uncontrolled convenience sampling, specifically by publishing the link to the survey on social media and distributing it among Eurofound's contacts and stakeholders, complemented by social media advertising, targeting hard-to-reach groups.

In Round 2 an additional panel element was introduced. Round 1 collected email addresses from respondents interested in participation in further survey rounds (in accordance with GDPR). In total, 28481 emails were collected in Round 1 and 5828 emails were collected in Round 2. All Round 1 respondents who left their email received an invitation to complete Round 2 a few days before the Round 2 questionnaire was launched to the public.

As an incentive to participate in Round 2, panel respondents were asked whether they would like to receive a personalised report of the results in Round 1. Those who agreed, received a personal link, showing a visualisation of the results for all main survey questions by country, age and gender, alongside the respondent's own response given in Round 1. Emails with links to this benchmark visualisation were sent out on 7 and 8 July 2020.

Table 1 shows the final sample size in EU countries after cleaning, for the period used in the final report.

Table 1: Final sample size after cleaning

Country	Round 1 (until May 1 2020)	Round 2 total	Panel total (data for both Round 1 before May 1 2020 and Round 2)
Austria	1,194	849	251

¹ <https://www.soscisurvey.de/en/about>

Belgium	1,608	896	359
Bulgaria	3,122	1,024	485
Croatia	3,705	1,043	534
Cyprus	653	370	105
Czechia	1,127	659	201
Denmark	1,074	719	252
Estonia	854	598	207
Finland	1,044	655	265
France	1,368	688	182
Germany	4,036	1,149	776
Greece	3,204	1,035	534
Hungary	6,519	1,622	942
Ireland	8,768	2,332	1,833
Italy	2,848	1,022	433
Latvia	710	532	100
Lithuania	2,965	1,066	588
Luxembourg	608	358	101
Malta	630	400	94
Netherlands	660	545	126
Poland	1,999	610	257
Portugal	3,475	1,649	879
Romania	5,021	1,318	817
Slovakia	1,480	732	305
Slovenia	778	532	157
Spain	3,188	1,184	611
Sweden	716	536	181
Total	63,354	24,123	11,575

Source: Living, Working and Covid-19 microdata

Cleaning and weighting, effective sample size

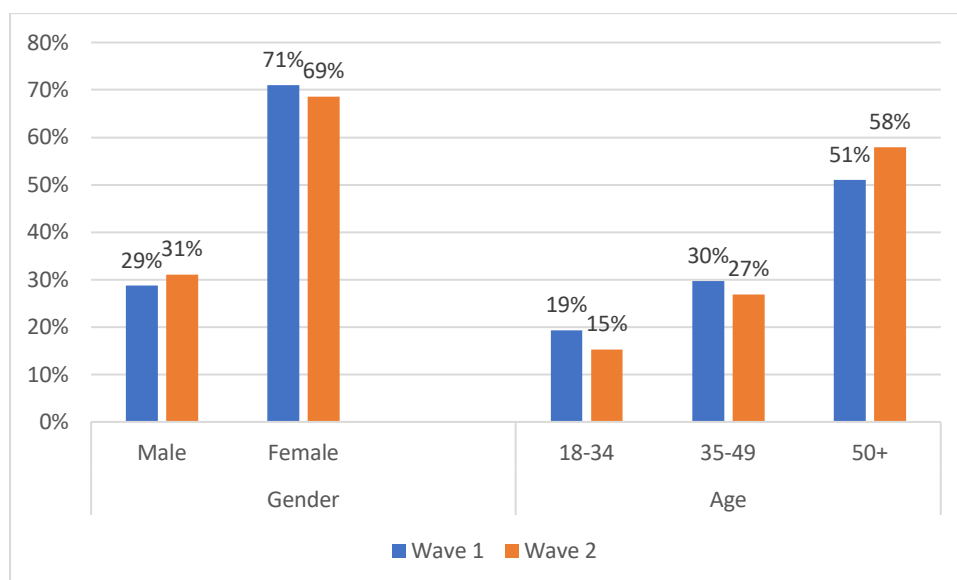
Before data analysis, partial interviews were removed from the dataset and a few other corrections took place. Main cleaning rules included:

- Correcting for unauthorised routing (e.g. if someone indicated they were employed, filled in a few questions about work, then went back to change their answer to retired, their data about work was deleted)
- Interviews dropped before the last two pages were removed
- Interviews completed within less than 3 minutes (Round 1) or 6 minutes (Round 2) were removed
- Contradictions regarding the age of the respondent and education level as well as extreme values for age were removed.

Weighting methodology was the same in Round 1 and Round 2². Individual level data was aggregated to have country level and EU27 averages. In order to do that, all individual responses were re-weighted to be representative of each respondent's country's demographic.

In both Round 1 and Round 2, women and people aged 50-65 were overrepresented in the unweighted sample. The final unweighted sample distribution by gender and age are shown in Figure 1.

Figure 1: Unweighted sample by gender and age



² This description of the weighting strategy was also included in Living, working and COVID-19: Methodological note of Round 1 <https://www.eurofound.europa.eu/sites/default/files/wpef20005.pdf>

Note: the question on the respondent's gender was: How would you describe yourself? Male, Female, In another way, Don't know/Prefer not to answer. Source: FRS, Fundamental Rights Agency. The proportion of respondents selecting "In another way" was 0.3% in both rounds.

Data was weighted by age crossed with gender (in 12 age-gender combinations), urbanisation level (2 categories: urban and rural, based on respondent's own assessment collected in four urbanisation categories) and education level (2 categories: tertiary and non-tertiary).

Weighting targets for each country included:

- 2019 population estimates from Eurostat by age and gender,
- self-defined urbanisation levels by age and gender as measured in the 4th EQLS, and
- education levels by age and gender from the 2018 Labour Force Survey

Weighting was completed with the *anesrake* R-package (Pasek, 2020) by country, then the resulting weights were grossed up to population size. Finally, extreme weights were trimmed using the *trimWeights* function of the *survey* R-package (Lumley, 2020).

The data visualisation tool uses minimum thresholds for sample size by each population group that can be used for reporting. These minimum thresholds are based on effective sample size for each question. The effective sample size following the Kish (1965) formula not only considers the number of respondents for a given question but corrects also for the composition of the survey by taking into account the design effect due to weighting. This is particularly important for an open online survey, because the response to such surveys can be skewed towards particular demographic groups or countries. The minimum thresholds are:

- If the effective sample size is smaller than 100, results are not reported.
- If the effective sample size is 100–200, results are marked with a * and a footnote explains that that data point has low reliability.

In analytical reports, the above rules are used for the main breakdowns by country; however, some additional analysis is included with a minimum sample size of 50 rather than a minimum effective sample size.

Round 2 questionnaire

Eurofound e-survey: Living, working and COVID-19: Round 2 Final questionnaire³

Notes:

- When EWCS or EQLS is the source question, this is indicated in brackets, except for general background questions/classifications.
- Question numbers are not always in order. This is because questions asked in Round 1 keep their original number.

Background questions

B201 In which country do you live?

- 1 = Austria
- 2 = Belgium
- 3 = Bulgaria
- 4 = Croatia
- 5 = Republic of Cyprus
- 6 = Czechia
- 7 = Denmark
- 8 = Estonia
- 9 = Finland
- 10 = France
- 11 = Germany
- 12 = Greece
- 13 = Hungary
- 14 = Ireland
- 15 = Italy
- 16 = Latvia
- 17 = Lithuania
- 18 = Luxembourg
- 19 = Malta
- 20 = Netherlands
- 21 = Poland
- 22 = Portugal
- 23 = Romania
- 24 = Slovakia
- 25 = Slovenia
- 26 = Spain
- 27 = Sweden

³ See Round 1 questionnaire in in Living, working and COVID-19:Methodological note of Round 1 <https://www.eurofound.europa.eu/sites/default/files/wpef20005.pdf>

28 = Albania
64 = Australia
29 = Bosnia and Herzegovina
30 = Brazil
31 = Canada
32 = China
33 = Colombia
34 = Ecuador
35 = Egypt
63 = Iceland
36 = India
37 = Indonesia
38 = Iran
39 = Japan
40 = Mexico
41 = Montenegro
42 = Morocco
43 = Netherlands Antilles
61 = New Zealand
44 = Nigeria
45 = North Macedonia
62 = Norway
46 = Pakistan
47 = Philippines
48 = Russia
49 = Republic of Serbia
50 = South Korea
51 = Switzerland
52 = Suriname
53 = Syria
54 = Thailand
55 = Turkey
56 = Ukraine
57 = United Kingdom (Great Britain, Northern Ireland)
58 = United States
59 = Vietnam
60 = Other country
-9 = Not answered

B202 How would you describe yourself?

1 = Male
2 = Female
3 = In another way
-1 = Don't know/ Prefer not to answer
-9 = Not answered

B203 How old are you?

B203_01 Free input (integer)

Minimum 18, maximum 122

Quality of life

C201 All things considered, how satisfied are you with your life these days? (EQLS)

Please answer on a scale of 1 to 10, where 1 means very dissatisfied and 10 means very satisfied.

1 = 1 Very dissatisfied

2 = 2

3 = 3

4 = 4

5 = 5

6 = 6

7 = 7

8 = 8

9 = 9

10 = 10 Very satisfied

-1 = Don't know/ Prefer not to answer

-9 = Not answered

C202 Taking all things together on a scale of 1 to 10, how happy would you say you are?

Here 1 means you are very unhappy and 10 means you are very happy.

1 = 1 Very unhappy

2 = 2

3 = 3

4 = 4

5 = 5

6 = 6

7 = 7

8 = 8

9 = 9

10 = 10 Very happy

-1 = Don't know/ Prefer not to answer

-9 = Not answered

C203 To what extent do you agree or disagree with the following statements? (EQLS)

C203_01 I am optimistic about my future

C203_07 I am optimistic about the future of my country (*country's name*)

C203_03 I find it difficult to deal with important problems that come up in my life

C203_04 When things go wrong in my life, it generally takes me a long time to get back to normal

C203_05 I feel left out of society

C203_06 In general I feel very positive about myself

- 1 = Strongly agree
- 2 = Agree
- 3 = Neither agree nor disagree
- 4 = Disagree
- 5 = Strongly disagree
- 1 = Don't know/ Prefer not to answer
- 9 = Not answered

C204 In general, how is your health? (EQLS/EWCS)

- 1 = Very good
- 2 = Good
- 3 = Fair
- 4 = Bad
- 5 = Very bad
- 1 = Don't know/ Prefer not to answer
- 9 = Not answered

C205 Please indicate for each of the five statements which is closest to how you have been feeling over the last two weeks. (EQLS/EWCS)

C205_01 I have felt cheerful and in good spirits

C205_02 I have felt calm and relaxed

C205_03 I have felt active and vigorous

C205_04 I woke up feeling fresh and rested

C205_05 My daily life has been filled with things that interest me

- 6 = All of the time
- 5 = Most of the time
- 4 = More than half of the time
- 3 = Less than half of the time
- 2 = Some of the time
- 1 = At no time
- 1 = Don't know/ Prefer not to answer
- 9 = Not answered

C206 Please indicate for each of the three statements which is closest to how you have been feeling over the last two weeks. (EQLS)

C206_01 I have felt particularly tense

C206_02 I have felt lonely

C206_03 I have felt downhearted and depressed

- 1 = All of the time
- 2 = Most of the time
- 3 = More than half of the time
- 4 = Less than half of the time

- 5 = Some of the time
- 6 = At no time
- 1 = Don't know/ Prefer not to answer
- 9 = Not answered

C209 On the whole, how satisfied are you with the way democracy works in your country? (EQLS)

Please answer on a scale of 1 to 10, where 1 means very dissatisfied and 10 means very satisfied.

- 1 = 1 Very dissatisfied
- 2 = 2
- 3 = 3
- 4 = 4
- 5 = 5
- 6 = 6
- 7 = 7
- 8 = 8
- 9 = 9
- 10 = 10 Very satisfied
- 1 = Don't know/ Prefer not to answer
- 9 = Not answered

C207 Please answer on a scale of 1-10 how much you personally trust each of the following institutions. (EQLS)

C207_01 The news media

C207_02 The police

C207_05 The healthcare system

C207_03 Your country's government

C207_04 The European Union

- 1 = 1 Do not trust at all
- 2 = 2
- 3 = 3
- 4 = 4
- 5 = 5
- 6 = 6
- 7 = 7
- 8 = 8
- 9 = 9
- 10 = 10 Trust completely
- 1 = Don't know/ Prefer not to answer
- 9 = Not answered

C208 Would you consider the area in which you live to be...? (EQLS)

- 1 = The open countryside
- 2 = A village/small town
- 3 = A medium to large town

- 4 = A city or city suburb
- 1 = Don't know/Prefer not to answer
- 9 = Not answered

Work and work-life balance (all people in employment)

D201 Which of these categories best describes your situation?

Choose 1 for each column

	D235 Your situation in the month before the COVID-19 outbreak	D201 Your current situation
1 = Employee		
2 = Self-employed with employees		
3 = Self-employed without employees		
4 = Unemployed		
5 = Unable to work due to long-term illness or disability		
6 = Retired		
7 = Full-time homemaker/fulfilling domestic tasks		
8 = Student		
-1 = Don't know/Prefer not to answer		
-9 = Not answered		

Ask if D201=1

D209 What kind of employment contract do you have in your main job?

- 1 = Contract of unlimited duration
- 2 = Contract of limited duration
- 3 = A temporary employment agency contract
- 4 = An apprenticeship or other training scheme
- 5 = No contract
- 1 = Don't know/ Prefer not to answer
- 9 = Not answered

Ask if D201=1

D208 Using this scale, how likely or unlikely do you think it is that you might lose your job in the next 3 months? (EQLS/EWCS)

- 1 = Very likely
- 2 = Rather likely
- 3 = Neither likely nor unlikely
- 4 = Rather unlikely
- 5 = Very unlikely
- 1 = Don't know/ Prefer not to answer
- 9 = Not answered

Ask if D201=1,2,3

D203 During the COVID-19 pandemic, have your working hours... (EWCS adapted)

- 5 = Increased a lot
- 4 = Increased a little
- 3 = Stayed the same
- 2 = Decreased a little
- 1 = Decreased a lot
- 1 = Don't know/Prefer not to answer
- 9 = Not answered

Ask if D201_02=1,2,3

D206 How frequently did you work from home before the outbreak of COVID-19? (EWCS adapted)

- 1 = Daily
- 2 = Several times a week
- 3 = Several times a month
- 4 = Less often
- 5 = Never
- 1 = Don't know/ Prefer not to answer
- 9 = Not answered

Ask if D201=1

D210 During the COVID-19 pandemic, where did you work? (EWCS adapted)

Multiple answers possible

- 1 = At home
- 2 = At my employer's premises
- 3 = At locations I was sent to by my employer or requested to go to by clients
- 4 = Other locations
- 1 = Don't know/ Prefer not to answer
- 9 = Not answered

The next questions are about your work over the last month.

Ask if D201=1,2,3

D211_01 Last month, how many hours per week did you work on average?

Enter hours (maximum 168, warning at 119)

-1 = Don't know/Prefer not to answer

-9 = Not answered

Ask if D201=1,2,3

D211_02 Out of these, how many hours did you work from home?

Enter hours (max=D209_01)

-1 = Don't know/Prefer not to answer

-9 = Not answered

Ask all

D212 Last month, on average, how many hours per week were you involved in any of the following activities outside of paid work? (EWCS adapted)

If none or not applicable to you, please enter 0.

D212_01 Caring for and/or educating your children, grandchildren

D212_02 Caring for elderly / disabled relatives

D212_03 Cooking and housework

D212_04 Sporting, cultural or leisure activity

D212_05 Voluntary or charitable activity

D212_06 Training or education

Enter hours (maximum 168, warning at 119)

-1 = Don't know/Prefer not to answer

-9 = Not answered

Ask if D201=1,2,3

D204 How often in the last month, have you...? (EWCS)

D204_01 Kept worrying about work when you were not working

D204_02 Felt too tired after work to do some of the household jobs which need to be done

D204_03 Found that your job prevented you from giving the time you wanted to your family

D204_04 Found it difficult to concentrate on your job because of your family responsibilities

D204_05 Found that your family responsibilities prevented you from giving the time you should to your job

1 = Always

2 = Most of the time

3 = Sometimes

4 = Rarely

5 = Never

-1 = Don't know/ Prefer not to answer
-9 = Not answered

Ask if D201=1,2,3

D205 Over the last month, how often have you worked in your free time to meet work demands? (EWCS)

1 = Every day
2 = Every other day
3 = Once or twice a week
4 = Less often
5 = Never
-1 = Don't know/ Prefer not to answer
-9 = Not answered

Ask if D201=1,2,3

D213 For each of the following statements, please select the response which best describes your current work situation. (EWCS)

D213_01 You have the feeling you are doing useful work

D213_02 You feel physically exhausted at the end of the working day

D213_03 You feel emotionally drained by work

D213_04 You feel isolated when working

D213_05 Your colleagues or peers help and support you

Ask if D201=1

D213_06 Your manager helps and supports you

D213_07 You have enough time to get the job done

1 = Always
2 = Most of the time
3 = Sometimes
4 = Rarely
5 = Never
-1 = Don't know/ Prefer not to answer
-9 = Not answered

The next two questions are about your experience of working from home during the COVID-19 pandemic.

Ask if D210=1

D214 During the COVID-19 pandemic, the amount of work you managed to do...

5 = Increased a lot
4 = Increased a little
3 = Stayed the same
2 = Decreased a little
1 = Decreased a lot

-1 = Don't know/Prefer not to answer
-9 = Not answered

Ask if D210=1

D215 To what extent do you agree or disagree with the following statements about working from home during the COVID-19 pandemic?

D215_01 I am satisfied with the amount of work I managed to do

D215_01 I am satisfied with the quality of my work

D215_01 With the equipment I have at home I could do my work properly

D215_01 My employer provided all the equipment I need to work from home

D215_01 Overall, I am satisfied with my experience of working from home

1 = Strongly agree

2 = Agree

3 = Neither agree nor disagree

4 = Disagree

5 = Strongly disagree

-1 = Don't know/ Prefer not to answer

-9 = Not answered

Ask if D201=1

D216 If you had the choice, how often would you like to work from home if there were no restrictions due to COVID-19? (new)

1 = Daily

2 = Several times a week

3 = Several times a month

4 = Less often

5 = Never

-1 = Don't know/ Prefer not to answer

-2 = Due to the nature of my work I can't work from home

-9 = Not answered

Health and safety at work (all employees)

Ask if D201=1,2,3

D217 Do you think you are currently at risk of contracting the COVID-19 virus because of your job? (EWCS)

1 = Yes

2 = No

-1 = Don't know/ Prefer not to answer

-9 = Not answered

Ask if D201=1,2,3

D218 In your work, are you currently in direct physical contact with people (colleagues, customers, passengers, pupils, patients, etc.)? (EWCS adapted)

- 1 = Always
- 2 = Most of the time
- 3 = Sometimes
- 4 = Rarely
- 5 = Never
- 1 = Don't know/ Prefer not to answer
- 9 = Not answered

Ask if D201=1,2,3

D219 Thinking about your job, how well informed are you about the measures needed to prevent the spread of COVID-19? (EWCS)

- 1 = Very well informed
- 2 = Well informed
- 3 = Not very well informed
- 4 = Not at all informed
- 1 = Don't know/ Prefer not to answer
- 9 = Not answered

Ask if D201=1,2,3

D220 For your job, are you required to wear personal protective equipment to prevent the spread of COVID-19? (EWCS)

- 1 = Yes
- 2 = No
- 1 = Don't know/ Prefer not to answer
- 9 = Not answered

Ask if D220=1 and D201=1

D221 Does your employer provide personal protective equipment? (new)

- 1 = Yes, all the time
- 2 = Yes, sometimes
- 2 = No
- 1 = Don't know/ Prefer not to answer
- 9 = Not answered

Self-employed

Ask if D201=2,3

D222 During the COVID-19 pandemic, did you do one or several of the following?

D222_01 Introduce any new or significantly changed products or services

D222_02 Introduce any new or significantly changed processes

D222_03 Introduce any new or significantly changed marketing methods

D222_04 Try to find new customers, clients, patients, students etc.

- 1 = Yes
- 2 = No

-1 = Don't know/ Prefer not to answer
-9 = Not answered

Ask if D201=2,3

D223 If you compare your income from self-employment in the last month with your income in the same month last year, would you say it has...?

5 = Increased a lot
4 = Increased a little
3 = Stayed the same
2 = Decreased a little
1 = Decreased a lot
-1 = Don't know/ Prefer not to answer
-9 = Not answered

Ask if D201=2,3

D224 To what extent do you agree or disagree with the following statement?

D224_01 I find it hard to bear the responsibility of running my business

1 = Strongly agree
2 = Agree
3 = Neither agree nor disagree
4 = Disagree
5 = Strongly disagree
-1 = Don't know/ Prefer not to answer
-9 = Not answered

Questions asked to self-employed with employees

Ask if D201=2

D225 During the COVID-19 pandemic, has the number of people who work for you...?

1 = Increased
2 = Stayed the same
3 = Decreased
-1 = Don't know/ Prefer not to answer
-9 = Not answered

Ask if D201=2

D226 In the next 3 months, do you expect the total number of people who work for you to...?

1 = Increase
2 = Stay the same
3 = Decrease
-1 = Don't know/ Prefer not to answer
-9 = Not answered

Ask if D201=2, 3

D227 How likely or unlikely is it that your business will go bankrupt in the next 3 months?

1 = Very likely
2 = Rather likely

- 3 = Neither likely nor unlikely
- 4 = Rather unlikely
- 5 = Very unlikely
- 1 = Don't know/ Prefer not to answer
- 9 = Not answered

Support measures (all respondents)

The following questions are about support.

Ask all

D228 Have you received or requested any of the following forms of support since the outbreak of COVID-19 pandemic?

	Have received	Have requested but have not yet received	Have requested but the request was rejected	No / not applicable to me	Don't know / do not want to answer
D228_01 Deferral, reduction or cancellation of tax, bill, mortgage, loan or debt payments					
Ask if D201=2,3 D228_02 For your business: deferral, reduction or cancellation of tax, bill, loan or debt payments					

Ask if D228=1

D229 Overall, how helpful were the support measures you just identified for your current financial situation?

Please answer on a scale of 1 to 5 where 1 means "not at all helpful" and 5 means "extremely helpful".

- 1 = 1 Not at all helpful
- 2 = 2
- 3 = 3
- 4 = 4
- 5 = 5 Extremely helpful
- 1 = Don't know/ Prefer not to answer
- 9 = Not answered

D230 Have you received or requested any of the following forms of support since the outbreak of COVID-19 pandemic?

	Have received	Have requested but have not yet received	Have requested but the request was rejected	No / not applicable to me	Don't know / do not want to answer
D230_01 Unemployment benefit					
D230_02 Wage support (supplement or replacement while still in employment or short-time working schemes)					
D230_03 Paid sick leave or paid care leave (for example, for those who had to self-isolate or take care of children or dependent adults)					
Ask if D201=2,3 D230_04 State aid to businesses					
D230_05 Other support from public services to help with living expenses or household needs (e.g. benefits, allowances, vouchers, food)					

Ask if D230=1

D231 Overall, how helpful were the support measures you just identified for your current financial situation?

Please answer on a scale of 1 to 5 where 1 means “not at all helpful” and 5 means “extremely helpful”.

1 = 1 Not at all helpful

2 = 2

3 = 3

4 = 4

5 = 5 Extremely helpful

-1 = Don't know/ Prefer not to answer

-9 = Not answered

D232 Have you received or requested any of the following forms of support since the outbreak of COVID-19 pandemic?

	Have received	Have requested but have not yet received	Have requested but the request was rejected	No / not applicable to me	Don't know / do not want to answer
D232_01 Any form of support from non-governmental organisations and charities					
D232_02 Any form of support from relatives or friends					

Ask if D232=1

D233 Overall, how helpful were the support measures you just identified for your current financial situation?

Ask if D232_01=1: **D233_01 Any form of support from non-governmental organisations and charities**

Ask if D232_02=1: **D233_02 Any form of support from relatives or friends**

Please answer on a scale of 1 to 5 where 1 means "not at all helpful" and 5 means "extremely helpful".

1 = 1 Not at all helpful

2 = 2

3 = 3

4 = 4

5 = 5 Extremely helpful

-1 = Don't know/ Prefer not to answer

-9 = Not answered

Ask all

D234 To what extent do you agree or disagree with the following statements about support measures introduced during the COVID-19 pandemic?

D234_01 The rules for obtaining support are clear and transparent.

D234_02 Obtaining support from public services is easy and efficient.

D234_03 The support measures are fair.

D234_04 The support measures reach those who need them most.

1 = Strongly agree

2 = Agree

3 = Neither agree nor disagree

4 = Disagree

Disclaimer: This working paper has not been subject to the full Eurofound evaluation, editorial and publication process.

- 5 = Strongly disagree
- 1 = Don't know/ Prefer not to answer
- 9 = Not answered

Housing and financial situation

Ask all

E201 A household may have different sources of income and more than one household member may contribute to it. Thinking of your household's total monthly income, is your household able to make ends meet... (EWCS/EQLS)

- 1 = With great difficulty
- 2 = With difficulty
- 3 = With some difficulty
- 4 = Fairly easily
- 5 = Easily
- 6 = Very easily
- 1 = Don't know/ Prefer not to answer
- 9 = Not answered

Ask all

E203 Has your household been in arrears at any time during the past 3 months, that is, unable to pay as scheduled any of the following? (EQLS)

E203_01 Rent or mortgage payments for accommodation

E203_02 Utility bills, such as electricity, water, gas

E203_03 Payments related to consumer loans, including credit card overdrafts (to buy electrical appliances, a car, furniture, etc.)

E203_04 Telephone, mobile or internet connection bills

E203_05 Payments related to informal loans from friends or relatives not living in your household

E203_06 Payments for healthcare or health insurance

E203_07 Student loans

- 1 = Yes
- 2 = No
- 1 = Don't know/ Prefer not to answer
- 9 = Not answered

Ask all

E204 When you compare the financial situation of your household 3 months ago and now would you say it has become ... (EQLS)

- 1 = Better
- 2 = The same
- 3 = Worse
- 1 = Don't know/Prefer not to answer
- 9 = Not answered

Ask all

E205 Thinking of the financial situation of your household in 3 months' time do you think it will become... (EQLS)

- 1 = Better
- 2 = The same
- 3 = Worse
- 1 = Don't know/Prefer not to answer
- 9 = Not answered

Ask all

E206 If your household would not receive any income, how long would your household be able to maintain the same standard of living?

- 1 = Less than 3 months
- 2 = From 3 up to 6 months
- 3 = From 6 up to 12 months
- 4 = 12 or more months
- 5 = No savings
- 1 = Don't know/Prefer not to answer
- 9 = Not answered

Ask all

E208 Which of the following best describes your accommodation? (EQLS)

- 1 = Owned without mortgage (i.e. without any loans)
- 2 = Owned with mortgage
- 3 = Rented, from social, municipal or non-profit housing provider
- 4 = Rented, from private landlord or company
- 5 = Other
- 1 = Don't know/Prefer not to answer
- 9 = Not answered

Ask all

E207 How likely or unlikely do you think it is that you will need to leave your accommodation within the next 3 months because you can no longer afford it? (EQLS)

- 1 = Very likely
- 2 = Rather likely
- 3 = Neither likely nor unlikely
- 4 = Rather unlikely
- 5 = Very unlikely
- 1 = Don't know/Prefer not to answer
- 9 = Not answered

Household

Ask all

F201 Including yourself, how many people usually live in your household?

F201_01 Free input (integer)

Minimum 1, maximum 25

F201_01a Don't know/Prefer not to answer 1 = Not checked 2 = Checked

Ask if F201>1

F202 Do you have a spouse/partner that lives in your household?

1 = Yes

2 = No

-1 = Don't know/Prefer not to answer

-9 = Not answered

Ask if F201>1

F224 Do any of your parents or grandparents live in your household?

1 = Yes

2 = No

-1 = Don't know/Prefer not to answer

-9 = Not answered

Ask if F201>1

F223 Are there any children or young people aged less than 25 in your household?

1 = Yes

2 = No

-1 = Don't know/Prefer not to answer

-9 = Not answered

Ask if F203=1

F203 How many children or young people live in your household?

If none, please enter 0.

F203_01 Age 0-11 Free input (integer) F203_01a Don't know/ Prefer not to answer

F203_02 Age 12-17 Free input (integer) F203_02a Don't know/ Prefer not to answer

F203_03 Age 18-24 Free input (integer) F203_03a Don't know/ Prefer not to answer

Ask if F203_01>1 or F203_02>1

F226 Are you the parent or guardian of children living in your household who are in primary or secondary education?

1 = Yes

2 = No

-1 = Don't know/Prefer not to answer

-9 = Not answered

Public services

Ask if F226=1 (parents/guardians)

The next questions are about your experiences of your child's/children's online schooling during the COVID-19 pandemic. If you have several children and your experiences varied, please try to make an overall assessment.

Ask if F226=1

F227 Since the pandemic began, have your children received any of the following as part of their online schooling programme?

	1 = No	2 = Yes, too little	3 = Yes, about the right amount	4 = Yes, too much	Don't know/Prefer not to answer
F227_01 Materials or instructions to self-study, online or for downloading					
F227_02 Online classes					
F227_03 Individual feedback from the teacher(s), written/sent online					
F227_04 Individual feedback from the teacher(s), live					

Ask if F226=1

F228 To what extent do you agree or disagree with the following statements about online schooling of your children in recent months?

F228_01 I am satisfied with the quality of online schooling.

F228_02 I am informed or consulted about the education of my children.

F228_03 Overall, online schooling has been a positive experience for my children.

F228_04 Overall, online schooling has been a positive experience for me as a parent/guardian.

F228_05 Our household has or has obtained sufficient equipment to carry out online schooling at home.

F228_06 I would like more online schooling in the future, even when the COVID-19 pandemic is over.

1 = Strongly agree

2 = Agree

3 = Neither agree nor disagree

4 = Disagree

5 = Strongly disagree

-1 = Don't know/ Prefer not to answer

-9 = Not answered

Ask if D201=8 (student)

F229 You mentioned you were a student. Since the pandemic began, have you received any of the following?

	1 = No	2 = Yes, too little	3 = Yes, about the right amount	4 = Yes, too much	Don't know/Prefer not to answer
F229_01 Materials or instructions to self-study, online or for downloading					
F229_02 Online lectures					
F229_03 Individual feedback from the teacher(s), written/sent online					
F229_04 Individual feedback from the teacher(s), live					

F230 To what extent do you agree or disagree with the following statements about online education in recent months?

F230_01 I am satisfied with the quality of online education.

F230_02 I am informed or consulted about online education.

F230_03 Overall, online education has been a positive experience for me.

F230_05 I had or have obtained sufficient equipment to carry out online education at home.

F230_06 I would like more online education in the future, even when the COVID-19 pandemic is over.

1 = Strongly agree

2 = Agree

3 = Neither agree nor disagree

4 = Disagree

5 = Strongly disagree

-1 = Don't know/ Prefer not to answer

-9 = Not answered

Ask all

F231 Since the pandemic began, have you received any of the following services from a doctor? (EQLS adapted)

F231_01 Prescriptions online or by telephone

F231_02 Medical consultation online or by telephone

F231_03 Emergency healthcare (such as ambulance or emergency department)

F231_04 Consultation at the GP, family doctor or health centre premises

F231_05 Consultation at the hospital or a medical specialist premises

- 1 = Yes
- 2 = No
- 1 = Don't know/Prefer not to answer
- 9 = Not answered

Ask all

F232 Since the pandemic began, have you needed a medical examination or treatment that you have not received?

- 1 = Yes
- 2 = No
- 1 = Don't know/Prefer not to answer
- 9 = Not answered

Ask if F232=1

F233 How important were the following reasons for not receiving the medical examination or treatment?

Please answer on a scale of 1-5 where 1 is not at all important and 5 is very important.

F233_01 Could not afford it (too expensive)

F233_02 Waiting list

F233_03 Could not take time off work or could not take time off from caring for children or others

F233_04 Too far to travel or no means of transport

F233_05 Appointment or treatment not available due to the pandemic

F233_06 I did not want to risk contracting the COVID-19 virus by seeking healthcare

F233_07 Other reason

- 1 = Not at all important
- 2 =
- 3 =
- 4 =
- 5 = Very important
- 1 = Don't know/Prefer not to answer
- 9 = Not answered

Ask all

F234 Have you used any of the following public services online?

Please select all that apply.

Online services:	1 = Yes, before pandemic-related restrictions	2 = Yes, since pandemic-related restrictions	3 = No	Don't know / Prefer not to answer
F234_01 Social benefits or services (applications for unemployment, disability childcare benefits, fuel allowances etc.)				

F234_02 Public employment services for job search				
F234_03 Tax declarations, applications for tax refunds/tax credits				
F234_04 Obtaining or renewing personal identification documents (ID, passport, driving license), registering life events (birth, marriage, death)				
F234_05 Creation, registration or development of business				

Ask if F234=1 or 2

F235 The last time you used these services online, how easy or difficult was it to receive them?

F235_01 Social benefit applications (such as unemployment benefits, disability benefits, childcare allowances)

F235_02 Public employment services for job search

F235_03 Tax declarations, applications for tax refunds/tax credits

F235_04 Obtaining or renewing personal identification documents (ID, passport, driving license), registering life events (birth, marriage, death)

F235_05 Creation, registration or development of business

1 = Very difficult

2 = Difficult

3 = Neither easy nor difficult

4 = Easy

5 = Very easy

-1 = Don't know/ Prefer not to answer

-9 = Not answered

Classifications

Ask all

F204 What is the highest level of education you have successfully completed?

1 = Primary education

2 = Secondary education

3 = Tertiary education (education following the completion of secondary education)

-1 = Don't know/Prefer not to answer

-9 = Not answered

Answer options shown are filtered by country (B201)

F225 Please select your region from the list below

- 1 = Ostösterreich
- 2 = Südösterreich
- 3 = Westösterreich
- 4 = Région de Bruxelles-Capitale/Brussels Hoofdstedelijk Gewest
- 5 = Vlaams Gewest
- 6 = Région Wallonne
- 7 = Северна и Югоизточна България
- 8 = Югозападна и Южна централна България
- 9 = Baden-Württemberg
- 10 = Bayern
- 11 = Berlin
- 12 = Brandenburg
- 13 = Bremen
- 14 = Hamburg
- 15 = Hessen
- 16 = Mecklenburg-Vorpommern
- 17 = Niedersachsen
- 18 = Northrhein-Westfalen
- 19 = Rheinland-Pfalz
- 20 = Saarland
- 21 = Sachsen
- 22 = Sachsen-Anhalt
- 23 = Schleswig-Holstein
- 24 = Thüringen
- 25 = Αττική
- 26 = Νησιά Αιγαίου, Κρήτη
- 27 = Βόρεια Ελλάδα
- 28 = Κεντρική Ελλάδα
- 29 = Noroeste
- 30 = Noreste
- 31 = Comunidad de Madrid
- 32 = Centro (ES)
- 33 = Este
- 34 = Sur
- 35 = Canarias
- 36 = Manner-Suomi
- 37 = Åland
- 38 = Île-de-France
- 39 = Centre-Val de Loire
- 40 = Bourgogne-Franche-Comté
- 41 = Normandie
- 42 = Nord-Pas-de-Calais-Picardie
- 43 = Alsace-Champagne-Ardenne-Lorraine
- 44 = Pays-de-la-Loire
- 45 = Bretagne
- 46 = Aquitaine-Limousin-Poitou-Charentes
- 47 = Languedoc-Roussillon-Midi-Pyrénées
- 48 = Auvergne-Rhône-Alpes
- 49 = Provence-Alpes-Côte d'Azur
- 50 = Corse
- 51 = RUP FR — Régions Ultrapériphériques Françaises

- 52 = Közép-Magyarország
- 53 = Dunántúl
- 54 = Alföld és Észak
- 55 = Nord-ovest
- 56 = Sud
- 57 = Isole
- 58 = Nord-est
- 59 = Centro (IT)
- 60 = Noord-Nederland
- 61 = Oost-Nederland
- 62 = West-Nederland
- 63 = Zuid-Nederland
- 64 = Makroregion Poludniowy
- 65 = Makroregion Północno-zachodni
- 66 = Makroregion Poludniowo-Zachodni
- 67 = Makroregion Północny
- 68 = Makroregion Centralny
- 69 = Makroregion Wschodni
- 70 = Makroregion Województwo Mazowieckie
- 71 = Continente
- 72 = Região Autónoma dos Açores
- 73 = Região Autónoma da Madeira
- 74 = Macroregiunea Unu (Nord-Vest, Centru)
- 75 = Macroregiunea Doi (Nord-Est, Sud-Est)
- 76 = Macroregiunea Trei (Sud-Muntenia, București-Ilfov)
- 77 = Macroregiunea Patru (Sud-Vest Oltenia, Vest)
- 78 = Östra Sverige
- 79 = Södra Sverige
- 80 = Norra Sverige
- 81 = North East (England)
- 82 = North West (England)
- 83 = Yorkshire and the Humber
- 84 = East Midlands (England)
- 85 = West Midlands (England)
- 86 = East of England
- 87 = London
- 88 = South East (England)
- 89 = South West (England)
- 90 = Wales
- 91 = Scotland
- 92 = Northern Ireland
- 1 = Don't know/Prefer not to answer
- 9 = Not answered

Ask if D201=1,2,3

F236 What is the main activity of the company or organisation where you work?

- 1 = Agriculture
- 2 = Industry
- 3 = Construction

- 4 = Commerce and hospitality
- 5 = Transport
- 6 = Financial services
- 7 = Public administration
- 8 = Education
- 9 = Health
- 10 = Other services
- 1 = Don't know/Prefer not to answer
- 9 = Not answered

F221 A final question: May we contact you again sometime soon to ask you some more questions to see if your situation has changed?

If yes, please enter your email address below. There is no obligation on your part.

F222 Do you wish to receive a short report about the results? If yes, we will send it to the email address you have provided.

- 1 = Yes
- 2 = No
- 9 = Not answered

WPEF20023

The European Foundation for the Improvement of Living and Working Conditions (Eurofound) is a tripartite European Union Agency established in 1975. Its role is to provide knowledge in the area of social, employment and work-related policies according to Regulation (EU) 2019/127.